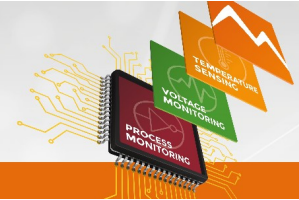


Role: Senior Applications Engineer

Reporting to: Application Engineering Manager

Based: UK

In-Chip Monitoring
Subsystem Solutions



About the Company:

Moortec Semiconductor is no ordinary company. We are looking for talented and enthusiastic self-starters with inquiring minds who are willing to support our cutting edge work in semiconductor IP design. We licence our in-chip monitoring products to a range of Blue Chip companies around the globe. From modest beginnings in 2005, we have now established ourselves as market-leaders and a forward-thinking global company and an industry employer of choice.

Our working environment is welcoming and friendly and you'll be surrounded by some of the brightest minds in the industry and world-class Engineers. For some of our roles it doesn't matter if you're not from an engineering background but it's always important you can share our company values of; **Expertise, Teamwork, Integrity and Balance.**

We can offer employees a challenging and fulfilling career path, where you will be encouraged to let your ideas flourish at every level and be supported in your development to fulfil your potential.

We offer an excellent salary and benefits package, flexible working arrangements, regular social events and modern offices in one of the most beautiful areas of the UK. We're close to outstanding beaches and exceptional coastline, rolling hills and lush green countryside, the dramatic moors and all the entertainment, shops and restaurants offered by Plymouth; Britain's Ocean City.

About The Role:

This role will form part of the growing Application Engineering Team. This team is the focal point for technical support of customers and will work alongside Moortec's Account Managers, Sale staff and Engineering teams. To be effective in the role you will need to have a high degree of semiconductor technical knowledge, the ability to interact at all levels with both internal and external stakeholders. To enable you to develop within this your role you will be empowered for ensuring the appropriate support and that timely solutions are provided to our customers, whilst maintain world class customer service.

Responsibilities and Duties

- Being the customer service focal point for the customer and having the direct responsibility for the full cycle of support communications between Moortec and the customer.
- Supporting all stakeholders with an in depth technical knowledge of the full range of products and services supplied.
- The running of simulations and be able to investigate existing IP to assist in debugging customer issues.
- To analyse and process silicon data from various sources, comparing to simulation data.
- The running of layout tools and review DRC violations reported by the customer.
- Review and improve our own internal technical documentation to support the integration and use of our technology by customers, including drafting of Application Notes, datasheets, report and guidelines that will accompany product technical documents.
- You will be the customer designate, ensuring Moortec are providing the customers with what they want in a timely manner and as prescribed by the customer agreement.
- Proactively identify, suggest and contribute to the development and improvement of the support process, systems and delivery portals.
- Support the development and delivery of training material to both the internal and external stakeholder, whilst delivering this training where and when required.
- Where necessary, call and visit the customer to support their integration of the IP.

Continuous Professional Development:

- Keep up to date with latest company and customer expectations and provide feedback to the team.
- To ensure you maintain the highest level of competency for the role employed and where practicable to help develop participate and support you own self development with the full support of the Moortec. Teams.

Qualifications, Skills and Experience:

- Degree or equivalent in Electronic Engineering or related field.
- Professional and technical background within the semiconductor industry.
- Having strong semiconductor skills within one or more of the following areas; analogue circuit design (including the use of Cadence Virtuoso design tools) digital ASIC flow (including us of synthesis, place and route and ATPG tools) production testing, semiconductor physics.
- Experience of working in a similar customer focused role.
- Familiar with Sales CRM and ticketing systems.
- Experience of building and maintaining customer relationships.
- A track record of working within a time sensitive commercial environment.
- The role requires the utmost diligence and attention to detail.

Salary & Benefits:

- Competitive salary
- Training, mentoring and support with career development
- Regular pay reviews and company bonus scheme
- 28 days holiday + bank holidays
- Company pension scheme
- Life assurance cover
- HealthShield cash plan
- Gym Membership
- Access to company share scheme